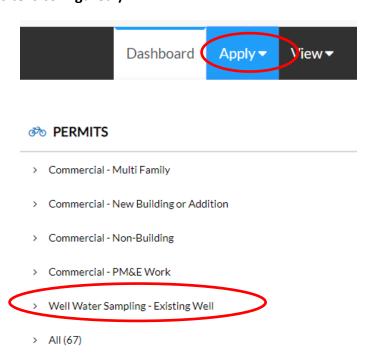
Wake County Permit Portal Instructions - Requesting Well Water Testing

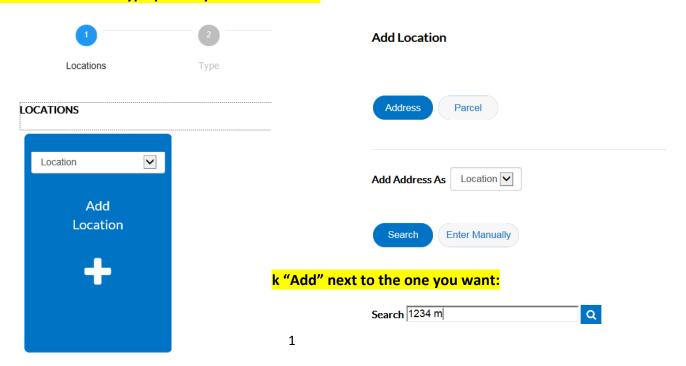
What you will need before you submit your request:

- A Permit Portal account. See http://www.wakegov.com/permitportal/Pages/howto.aspx for instructions
- An address or a PIN for property with the well.

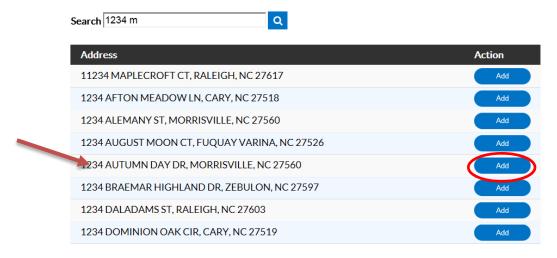
Once you have logged in to the Permit Portal, click on the "Apply" menu, then, under "Permits," click "Well Sample – Existing Well". (Rest assured, you're not really applying for a permit; this is just the way the website is configured.)



Click on "Add Location" and type part of your site address:

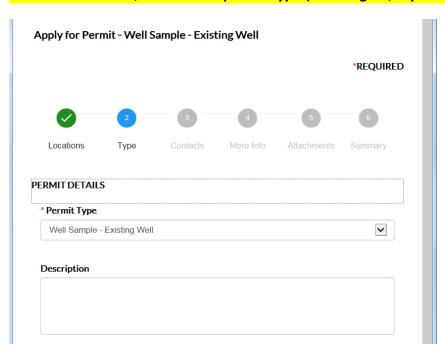


Address Information

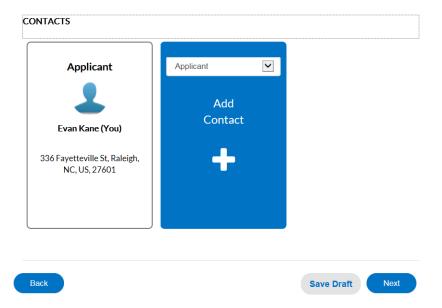


The address is added to the application. Click "Next":

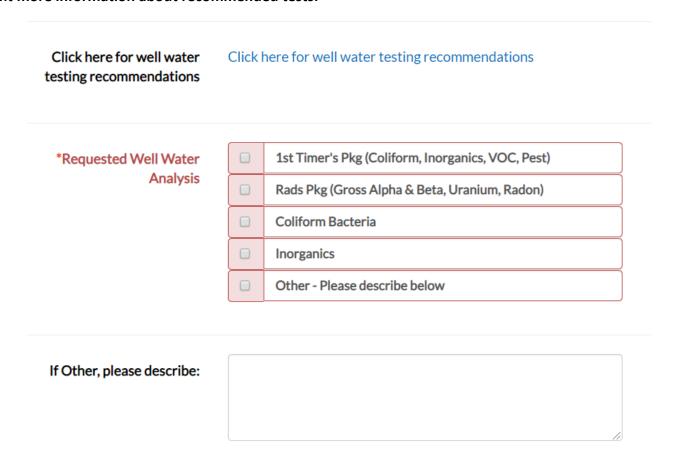
On the next screen, confirm the permit type (or change it, if you made a mistake) and click "Next":



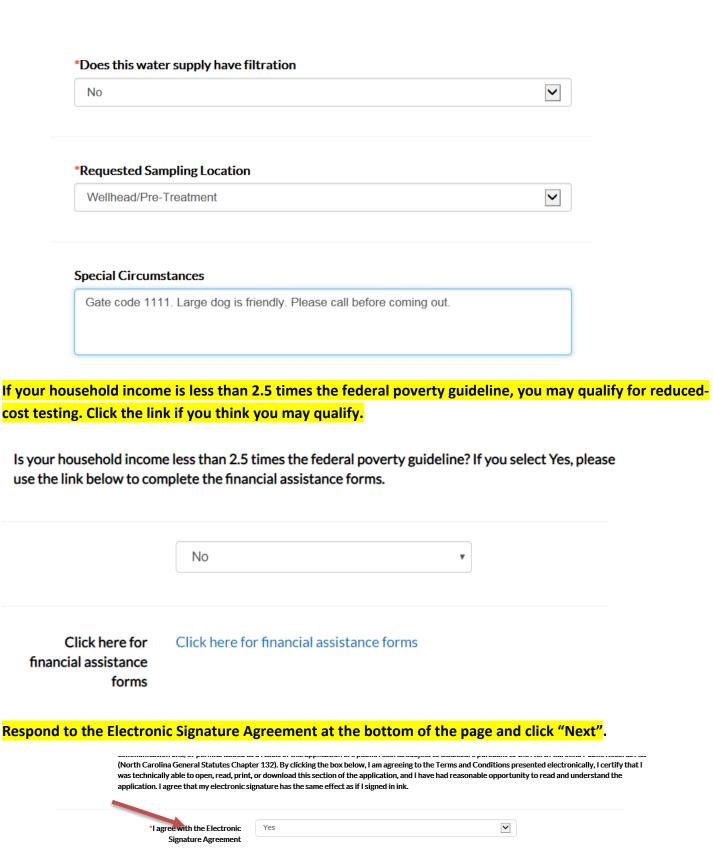
If you want to share contact information for any other residents or owners of the property with us, add those contacts to the case:



Select the tests that you want run on your water. For your convenience, the most common test packages or tests are listed. If you need something else, check "other" and describe the problem you are having or the testing you want in the box below. You can click on the well water testing recommendations link if you want more information about recommended tests.



Next, indicate whether your well has a filtration system and where you want the samples collected. Be sure to tell us about any special circumstances, such as gate codes, aggressive dogs, etc under "Special Circumstances."



Back

Save Draft

Review the information you have filled out, including the estimated fees and the requested tests. If everything looks correct, click the "Submit" button at the bottom of the page.

After you submit your application, you will see the following confirmation screen. Take note of the permit number at the top of this screen.

✓ Your permit application was submitted successfully. No fees are due at this time; we will review your application, and we will be in touch with you shortly.

Permit Number: WS-002218-2018

• Permit cannot be printed at this time. Permit has not been issued.

Permit Details | Tab Elements | Main Menu

Type:

Well Water Sampling - Existing Well

Applied Date:

06/29/2018

Wake County staff will review your request and invoice you for the associated fees. Watch your email for a notice that fees are due. The email will contain the permit number and a link to the Permit Portal, where you can pay the fees with a credit card or from a bank account/e-check. You can also mail in a check for the fees after you receive the invoice.

After the fee is paid, Wake County staff will schedule a site visit or let you know if any additional information is needed.

Once your testing is completed, you will receive an email from Wake County with the results and guidance about the safety of your well water.